

CURRENT VISITING HOURS:

Monday – Sunday:

1pm – 4pm

**Tuesdays, Wednesdays and Thursdays ONLY you may also
visit: 6pm – 8pm**

**PLEASE NOTE: These
measures are in line with
current government
guidance and taking into
account our current
limitations due to
ongoing necessary
renovations**

If you are experiencing Coronavirus symptoms (cough, fever or change in smell & taste) or living with a person with these symptoms you MUST NOT visit the Hospice and should be following the current advice outlined by the government.

Only ONE visitor will be allowed per patient during visiting hours.

- ⇒ Visitors cannot 'swap over' halfway through visiting times.
- ⇒ If your loved one is dying, an individual visiting plan can be arranged but this will be on a case by case basis and at the discretion of the Nurse-in-Charge.

Social distancing must be observed at all times whilst at the Hospice.

- ⇒ Keep 2 metres from other visitors and any others you may interact with at the hospice where possible.
- ⇒ Please try to keep any physical interaction with your loved one to a minimum during your visit. *We know this is very difficult when you may wish to hold your loved one's hand or offer comfort through touch but it is unfortunately necessary.*
- ⇒ You must wear face covering for the duration of your visit – please bring your own. One can be provided to you for a small donation if required. If your loved one is 'barrier nursed' you will need to take extra precautions, nursing staff will speak with you about this.

Remember hand hygiene!

- ⇒ Remember when you leave your loved one's room you must thoroughly wash your hands with soap and water (please see signs by each sink for correct handwashing technique)
- ⇒ Please also use alcohol hand rub (hand sanitiser) before entering and after leaving hospice clinical areas and at appropriate times in between.

Please take advantage of other ways to connect where possible

- ⇒ Please speak to nursing staff about different ways you can connect through technology (e.g. through video chat or on the telephone)

Thankyou for your support and understanding, please be reassured that we will continue to look after all of our patients with care, consideration & compassion in this difficult time.

~ The Inpatient Unit Team