
Coronavirus (COVID-19)

Guidance for all visitors on attending or visiting Trinity Hospice and Brian House



The incidence of Coronavirus (COVID-19) infection is increasing in the UK and it is essential that we take precautionary measures to minimise the risk of spread of this infection to our patients, staff and volunteers.

The symptoms of Coronavirus (Covid-19) disease are far more severe in people with weakened immune systems, the elderly, and those with long term conditions such as diabetes, cancer, and chronic lung disease. At Trinity and Brian House we care for adults and children with complex or advanced life-limiting illnesses, who would be very vulnerable should they be exposed to this infection.

We request that all patients, service users, staff, volunteers, contractors, relatives and friends consider whether they could be a potential carrier of the coronavirus and therefore pose a risk to others using the hospice.

Please ensure you pay attention to all signage at the entrances and around hospice premises and that you wash your hands frequently and thoroughly and use the alcohol hand gel found at hospice sites regularly and before entering any hospice buildings.

With the exception of those visiting our patients who are approaching the very end of their lives, we must now limit the number of visitors to each of our patients to no more than 2 at one time.

We know lots of visitors can be tiring for your loved ones so where you can as family and friends, please consider arranging a rota for visiting.

When you visit, you will be welcomed at reception, screened for any symptoms of concern by our staff and supported to ensure good hand hygiene and infection control.

Could you have coronavirus infection?

If you have a high temperature or a new, continuous cough or flu-like symptoms

**Please do not visit any of our hospice premises.
Stay at home and self-isolate**

If you live alone and you have symptoms of coronavirus illness (COVID-19), however mild, stay at home for **7 days** from when your symptoms started

If you live with others and you or one of them have symptoms of coronavirus, then all household members must stay at home and not leave the house for **14 days**. The 14-day period starts from the day when the first person in the house became ill

It is likely that people living within a household will infect each other or be infected already. Staying at home for 14 days will greatly reduce the overall amount of infection the household could pass on to others in the community particularly those vulnerable due to age or underlying health conditions.

For further information see -

- <https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection>

Thank you for your understanding and supporting us in caring for our patients, families, staff and volunteers

Dr Gillian Au, Medical Director and Jenny Pilkington, Infection Control Lead.

Updated 17/03/20 by Dr Gillian Au.