

# Coronavirus (COVID-19)

## Guidance for visitors on attending or visiting Trinity Hospice and Brian House



**The incidence of Coronavirus (COVID-19) infection is increasing every day now in the UK and it is essential that we have precautionary measures in place to minimise the risk of spread of this infection to our patients, staff and volunteers.**

The symptoms of Coronavirus (Covid-19) disease are far more severe in people with weakened immune systems, the elderly, and those with long term conditions such as diabetes, cancer, and chronic lung disease. At Trinity and Brian House we care for adults and children with complex or advanced life-limiting illnesses, who would be very vulnerable should they be exposed to this infection.

**We must ensure that all our visitors are well informed and take every precaution to protect themselves and those using our services. Please ensure you pay attention to all signage at the entrances and around hospice premises and that you wash your hands frequently and thoroughly and use the alcohol hand gel found at hospice sites regularly and before entering any hospice buildings.**

We request that all patients, service users, staff, volunteers, contractors, relatives and friends consider whether they could be a potential carrier of the coronavirus and therefore pose a risk to others using the hospice.

### Could you be a possible carrier of the coronavirus?

In the last 14 days have you or a close contact of yours:

- Travelled to Hubei province (which includes Wuhan)?
- Returned from Iran, special care zones in South Korea or any area of Italy (since March 9<sup>th</sup>) even if you do not have symptoms?
- Travelled to, or visited anywhere in mainland China, specific locked-down areas of northern Italy before 9 March, South Korea, Cambodia, Hong Kong, Japan, Laos, Macau, Malaysia, Myanmar, Singapore, Taiwan, Thailand or Vietnam and experiencing shortness of breath, a cough and/or a fever?
- Come into contact with someone who is known to have tested positive for Coronavirus?

### If the answer is YES to any of the above

- **Please do NOT visit any of our hospice premises.**
- **You should, self –isolate indoors and call NHS 111 for further advice.**

Further information is available on the government and NHS websites:

- <https://www.nhs.uk/conditions/coronavirus-covid-19/>
- <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

Thank you for your understanding and supporting us in caring for our patients, families, staff and volunteers

*Dr Gillian Au, Medical Director and Jenny Pilkington, Infection Control Lead.*

*Updated 12/03/20 by Dr Gillian Au.*