

Coronavirus (COVID-19)

Guidance for Visitors on attending or visiting Trinity Hospice and Brian House

Whilst the risk to individuals in the UK of contracting Coronavirus (COVID-19) infection remains extremely low, at Trinity Hospice and Brian House it is essential that we take precautionary steps to minimise the risk of infection for our patients, staff and volunteers.

The symptoms of coronavirus may be more severe in people with weakened immune systems, the elderly, and those with long term conditions such as diabetes, cancer, and chronic lung disease. We care for adults and children with complex or advanced life-limiting illnesses, who would be very vulnerable should they be exposed to this infection.

We know that all our visitors will wish to take all reasonable precautions to protect themselves and those using our services.

We request that all patients, service users, staff, volunteers, contractors, relatives and friends consider whether they could be a potential carrier of the coronavirus and therefore pose a risk to others using the hospice

Could you be a possible carrier of the coronavirus?

In the last 14 days have you:

- Travelled to Hubei province (which includes Wuhan)?
- Had contact with a known case of novel coronavirus?
- Visited any healthcare settings anywhere in China, Hong Kong, Japan, Macau, Malaysia, Republic of Korea, Singapore, Taiwan, or Thailand, or worked in healthcare, been admitted to, or visited hospital?
- Travelled to China, Hong Kong, Japan, Macau, Malaysia, Republic of Korea, Singapore, Taiwan, or Thailand, and are suffering from shortness of breath, have a cough and or a fever?

If the answer is YES to any of the above

- **Please do NOT visit any of our hospice premises.**
- **You should, self-isolate indoors and call NHS 111 for further advice.**

Further information is available on the government and NHS websites:

- www.nhs.uk/conditions/wuhan-novel-coronavirus/
- www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public

Thank you for your understanding and supporting us in caring for our patients, families, staff and volunteers

Dr Gillian Au, Medical Director.