

A GUIDE TO SOCIAL BENEFITS & CONTINUING HEALTH CARE IN BLACKPOOL, FYLDE AND WYRE

ORGANISATION	SUMMARY	CONTACT DETAILS
Dept of Work & Pensions Benefits Enquiry Line	<ul style="list-style-type: none"> • General enquiries for carers and disabilities general information • Need NI number 	Telephone 0800 882200
DLA and Attendance Allowance	<ul style="list-style-type: none"> • Can ring for claim packs • Inform re changes in circumstances, etc 	www.direct.gov.uk can fill forms in on- line or telephone 08457 123456
Welfare Rights	<ul style="list-style-type: none"> • Assist with benefits • Attend appeals • Advice re entitlements 	Blackpool – Telephone 01253 477770 Lancashire – Telephone 01772 533656
Help Direct	<ul style="list-style-type: none"> • Provide support and information to help enable practical help needed before they reach crisis point • Help with mobility issues, transport, community groups, personal and home safety, finances 	Telephone 0303 333 1111
Blue Badges	<ul style="list-style-type: none"> • Disability parking badges 	Blackpool – Telephone 01253 477477 Lancashire – Telephone 0845 053 0049
Housing and Council Tax Benefits	<ul style="list-style-type: none"> • General enquiries to entitlements • Application forms 	Blackpool – Telephone 01253 478847 Fylde – Telephone 01253 658658 Wyre – Telephone 01253 891000
Social Services	<ul style="list-style-type: none"> • Assessments for support services at home • Information re: local services available • Safeguarding issues • Disabled facilities grants 	Blackpool – Telephone 01253 477592 or 01253 477594 Lancashire – Telephone 0845 053 0009
Care and Repair	<ul style="list-style-type: none"> • Will carry out repairs • Give advice re grants for home insulation, double glazing etc • Support for people not living in council property 	Blackpool – Telephone 01253 651555 Lancashire – Telephone 01253 887569
Age UK	<ul style="list-style-type: none"> • Will complete benefit forms • Shopping service • Domestic service • Foot care service • Bereavement counselling • Befriending service • Day centres and luncheon clubs • Advocacy • Hospital aftercare service 	Blackpool – Telephone 01253 622812 or online at ageconcernblackpool.co.uk Lancashire – Telephone 01253 783938 or online at ageconcernlancs.org.uk